

CMA Bulletin

To: CMA MEMBERS
No: BU104
Title: CMA Office & Central System Availability: December 2014/January 2015
Purpose: For Information
Expiry date: 5 January 2015
Attachment: No
From: Lesley Donaldson
Date: 10 December 2014

CMA Scotland will be closed from **25-31 December 2014 and 1-2 January 2015**. During this time an emergency service will be provided to Trading Parties on the **29-31 Dec 2014** to deal with issues that are critical to the immediate functioning of the Central System. In the event of such a critical issue arising please contact **01786 468 867**. A member of staff will answer your call as quickly as possible. In the event that you do not receive an immediate response, please leave return contact details. An alternate number to call should there be no response to the first one is **01786 468 860**.

Any other issues should be sent via the normal enquiry route and will be dealt with ASAP on our return to business on 5 January 2015.

Please note that the Central System will be available during the following dates as shown:

Central System Available		Emergency Service Contact Details
Monday 29/12/2014	08.00 - 18.00	01786 468 867 or 01786 468 860
Tuesday 30/12/2014	08.00 - 18.00	01786 468 867 or 01786 468 860
Wednesday 31/12/14	08.00 - 18.00	01786 468 867 or 01786 468 860