

CMA Bulletin

To: CMA MEMBERS
No: BU097
Title: CMA Office & Central System Availability: December 2013/January 2014
Purpose: For Information
Expiry date: 6 January 2014
Attachment: No
From: Lesley Donaldson
Date: 20 December 2013

CMA Scotland will be closed from **25-27 December 2013 and 1-3 January 2014**. During this time an emergency service will be provided to Trading Parties on the **27-31 Dec 2013** to deal with issues that are critical to the immediate functioning of the Central System. In the event of such a critical issue arising please contact **01786 468 867**. A member of staff will answer your call as quickly as possible. In the event that you do not receive an immediate response, please leave return contact details. An alternate number to call should there be no response to the first one is **01786 468 860**.

Any other issues should be sent via the normal enquiry route and will be dealt with ASAP on our return to business on 6 January 2014.

Please note that the Central System will be available during the following dates as shown:

Central System Available		Emergency Service Contact Details
Friday 27/12/2013	08.00 - 18.00	01786 468 867 or 01786 468 860
Monday 30/12/2013	08.00 - 18.00	01786 468 867 or 01786 468 860
Tuesday 31/12/2013	08.00 - 18.00	01786 468 867 or 01786 468 860
Friday 06/01/14	08.00 - 18.00	01786 468 867 or 01786 468 860