

## CMA Bulletin

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**To:** CMA MEMBERS  
**No:** BU084  
**Title:** CMA Office & Central System Availability: December 11/January 12  
**Purpose:** For Information  
**Expiry date:** 4 January 2012  
**Attachment:** No  
**From:** Lesley Donaldson  
**Date:** 22 December 2011

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CMA Scotland will be closed from **28 December 2011 until 3 January 2012** inclusive. During this time an emergency service will be provided to LP's on the **28-30 Dec 2011** to deal with issues that are critical to the immediate functioning of the Central System. In the event of such a critical issue arising please contact **01786 468 867**. A member of staff will answer your call as quickly as possible. In the event that you do not receive an immediate response, please leave return contact details. An alternate number to call should there be no response to the first one is **01786 468 860**.

Any other issues should be sent via the normal enquiry route and will be dealt with ASAP on our return to business on the 4 January 2012.

Please note that the Central System will be available during the following dates as shown:

Central System Available		Emergency Service Contact Details
Wednesday 28/12/2011	08.00 - 18.00	01786 468 867 or 01786 468 860
Thursday 29/12/2011	08.00 - 18.00	01786 468 867 or 01786 468 860
Friday 30/12/2011	08.00 - 18.00	01786 468 867 or 01786 468 860