

MARKET CODE CHANGE PROPOSAL			
Market Code Change Proposal Ref (Assigned by CMA)	MCCP-010	Version Number (Assigned by CMA)	Version 1.2
Customer Reads			
1. PROPOSER DETAILS			
Company: Business Stream	Signature:		
	Name: Tom May		
	Date: 12 February 2008		
Org ID: SWBS (If assigned)	<p>Proposers are reminded that Change Proposals must be countersigned as set out below;</p> <ol style="list-style-type: none"> 1) in the case of a Trading Party, the Proposer's Contract Manager, or if not yet appointed the person designated by the signatory to the Framework/Accession Agreement ; OR 2) in the case of the Technical Panel, the TP Chairman; OR 3) in the case of the CMA, the CEO. 		
<p>Contact details for the Proposer-the contact should be able to deal with queries regarding this Market Code Change Proposal and need not be the same person who has counter-signed the Change Proposal</p>			
Tel: 0131 445 8171		Email Address tom.may@business-stream.co.uk	
2. MARKET CODE CHANGE PROPOSAL DETAILS			
Urgent N			
If Y complete Part D			
A	<p>ISSUE or DEFECT WHICH THIS MARKET CODE CHANGE PROPOSAL SEEKS TO ADDRESS required under Market Code Part 8.7.1 (ii) (b)</p>		
5.9.4 (i) of the Market Code stipulates that, for Monthly Read Meters, only two Customer Reads are permitted.			
B	<p>DESCRIPTION OF NATURE AND PURPOSE OF THE CHANGE AND HOW IT FALLS WITHIN THE MARKET CODE OBJECTIVES AND PRINCIPLES* required under Market Code Part 8.7.1 (ii) (c)</p>		
<p>We consider that, for Monthly Read Meters, customers should be permitted to submit up to ten readings per annum. For various security, health and safety and/or limited accessibility reasons, some business customers prefer to give their own readings.</p> <p>This proposal not only accommodates more customers, but is in line with Market Code Objectives 1(a) and 1(c) of The Water Services (Codes and Services) Directions 2007, which encourage the enablement of registration data and the calculation of charges. In addition, allowing more customer readings is a more environmentally sustainable solution which would reduce carbon emissions associated with monthly meter reader visits.</p>			

C	<p style="text-align: center;">IMPACT required under Market Code Part 8.7.1 (ii) (d), (f) and (g) (if the Market Code Change Proposal will also affect the Operational Code, a Trading Party must also raise an Operational Code Change Proposal in association with this Market Code Change Proposal)</p>
<p>The Proposer should indicate the sections of the Market Code/CSDs affected; and whether the Operational Code Wholesale Services Agreement or Licence is impacted and whether there are likely to be implications on</p> <ul style="list-style-type: none"> a) Central Systems b) Trading Party's systems c) CMA Interfaces/ Processes d) Trading Party's business processes 	<p>This change would affect Market Code section 5.9.4(i) and CSD 0202 (Meter Read Submission: Process) section 2.6 (Customer Meter Reads).</p> <p>We believe that an impact analysis will be required for Central Systems and/or processes and Trading parties systems and processes.</p>
D	<p style="text-align: center;">If Proposer has indicated this Market Code Change Proposal is urgent, state reasons here required under Market Code Part 8.7.1 (ii) (e)</p>
E	<p style="text-align: center;">DRAFT LEGAL TEXT required under Market Code Part 8.7.1 (ii) (d) If the change relates to a Data transaction (i.e. CSD0301) indicative drafting of the revised/new transaction should be appended</p>
	<p>The proposed text for Market Code section 5.9.4(i) is:</p> <p><i>In relation to Monthly Read Meters for all Supply Points for which it is Registered, each Licensed Provider shall carry out or procure that its agent shall carry out a Regular Cyclical Read and submit this to the CMA once a Month in accordance with CSD 0202 (Meter Read Submission: Process). The Licensed Provider shall be entitled to arrange for Customer Reads to be carried out (instead of the Licensed Provider or its agent carrying out a Regular Cyclical Read) on up to ten (10) occasions in any calendar year per Supply Point and in accordance with CSD 0202 (Meter Read Submission: Process). Where more than two (2) customer reads are submitted in a calendar year, the Licensed Provider (or agent) reads shall be separated by no more than seven (7) months.</i></p> <p>The revised text for CSD 0202 (Meter Read Submission: Process) section 2.6 (Customer Meter Reads) is shown below :</p> <p>Meter Read Type – U. <i>The Licensed Provider may supply a Customer Read in place of a Regular Cyclical Read on up to ten (10) occasions in any calendar year for a meter related to Supply Points designated as monthly read, and on up to one (1) occasion per calendar year on those meters related to Supply Points that are designated as biannually read.</i></p>

3. IMPLEMENTATION DETAILS

PROPOSED IMPLEMENTATION DATE OR LEAD TIME:

The next release of the Market Code following approval by the Commission.

4. ANY OTHER COMMENTS

Version 1.1 File name in corrected in the footer and version amended to Version 1.1; no other changes.

Version 1.2 Changes to wording of the legal text proposed by the CMA after the TP and agreed by Satec and By Business Stream. Section 3 updated

* The Objectives and principles for the Market Code are set out in The Water Services (Codes and Services) Directions 2007, as amended from time to time, which can be downloaded from the Commission's website (www.watercommissioner.co.uk)