

COMMISSION CHANGE PROPOSAL

Form
version 2.1

Change Proposal reference
(To be completed by the TP Sec.)

OCCP042-CC

Version No.

B.1

PART A — SUBMISSION

A.1. GENERAL DETAILS

A.1.a. TITLE

Water Quality Incidents Notification Protocol

A.1.b. CONTACT
NAME

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A.1.c. ASSOCIATED
DOCS.

Marked up Operational Code

A.2. MCCP / OCCP DETAILS

A.2.a. ISSUE OR DEFECT WHICH THIS MCCP / OCCP SEEKS TO ADDRESS

Scottish Water, working with the Commission and the Drinking Water Quality Regulator, has developed an addition to the Operational Code regarding water quality incidents. This new process will clarify the responsibilities of both Scottish Water and Licensed Providers during potential and declared water quality incidents. Scottish Water's and Licensed Providers' roles when it comes to communicating with various categories of non-household customers, such as local health authorities, are set out. In addition, Licensed Providers will be required to advise Scottish Water of their intended communications strategy at the beginning of a declared water quality incident.

An additional Appendix from the Drinking Water Quality Regulator on water quality incidents is also included.

A.2.b. DRAFT LEGAL TEXT
Required under Market Code Parts 8.7.1 (ii) (d) and 8.8.1 (ii) (d)

See attachment

A.3. IMPLEMENTATION DETAILS

A.3.a. TP ACTION REQUIRED

NONE

A.3.b. REQUIRED IMPLEMENTATION DATE

Next edition of the Operational Code

A.3.c. ANY LIMITATIONS OR DEPENDENCIES FOR IMPLEMENTATION

A.4. ANY OTHER COMMENTS

PART B — IMPLEMENTATION

B.1. IMPLEMENTATION DATE	2013-09-12
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B.2. IMPLEMENTATION DETAILS (MC version, CSD versions, CMA Central Systems release number, etc.)	
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