

OPERATIONAL CODE CHANGE PROPOSAL FINAL REPORT

Operational Code Change Proposal Ref	OCCP016	Version Number	Version 1.0b
Title of the change	Amend Process 8 Performance Standard		
Proposer	Business Stream		
Decision	Approved		
Date and circumstance	Scheduled Technical Panel Meeting 17/04/2008		
Attendees	Voting: Scottish Water, Business Stream, Satec Non-voting: CMA, Commission		
Vote	Unanimous		
Proposed Implementation Date	Next release of the Operational Code which is expected to be May/June 2008		
Note updated change form	<ul style="list-style-type: none"> The text of the business case has been amended to reflect the comments from the Chairman of the Technical Panel 		
Other Comments	<ul style="list-style-type: none"> The Commission was concerned that the document compared the Operational Code performance measure with the default template where the standard may be varied. TP Members considered it preferable to have the SW response time unambiguously stated as it could be misinterpreted in its current form. TP Members considered that the wording of the process did not preclude it being used for an add meter process that was not part of a new connection. 		
Associated Change Form	OCCP016 Amend Process 8 Performance Standard v1.1a.doc		
Other Documents			
Report prepared by	TP Secretary		
Date of Report	29/04/2008		
Amendment to final report 03/09/2008	The TP Secretary identified that this report had been given the incorrect reference OCCP003; this has been amended to the correct value of OCCP016		