

CMA Bulletin

To: CMA MEMBERS

No: BU117

Title: CMA Office & Central System Availability: December 2016/January 2017

Purpose: For Information
Expiry date: 4 January 2017

Attachment: No

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From: Lesley Donaldson

Date: 16 December 2016

CMA Scotland will be closed on the <u>26 and 27 December 2016 and 2 and 3 January 2017.</u> On the <u>30 Dec 2016</u> an emergency service will be provided to Trading Parties to deal with issues that are critical to the immediate functioning of the Central System. In the event of such a critical issue arising please contact <u>01786 468 860.</u> A member of staff will answer your call as quickly as possible. In the event that you do not receive an immediate response, please leave return contact details. Any other issues should be sent via the normal enquiry route and will be dealt with ASAP on our return to business on 4 January 2017.

Please note that the Central System will be available during the following dates as shown:

Central System Available		Contact Details
Wednesday 28/12/2016	08.00 - 18.00	BAU 01786 468 860
Thursday 29/12/2016	08.00 - 18.00	BAU 01786 468 860
Friday 31/12/2016	08.00 - 18.00	Emergency Service 01786 468 860