

## **CMA Bulletin**

To: CMA MEMBERS

No: BU121

Title: CMA Office & Central System Availability: December 2017/January 2018

Purpose: For Information Expiry date: 3 January 2018

Attachment: No

From: Lesley Donaldson

Date: 6 December 2017

CMA Scotland will be closed on the <u>25 and 26 December 2017 and 1 and 2 January 2018.</u> On the <u>29 Dec 2017</u> an emergency service will be provided to Trading Parties to deal with issues that are critical to the immediate functioning of the Central System. In the event of such a critical issue arising please contact <u>01786 468 860.</u> A member of staff will answer your call as quickly as possible. In the event that you do not receive an immediate response, please leave return contact details. Any other issues should be sent via the normal enquiry route and will be dealt with ASAP on our return to business on 3 January 2018.

Please note that the Central System will be available during the following dates as shown:

Central System Available		Contact Details
Wednesday 27/12/2017	08.00 - 18.00	BAU 01786 468 860
Thursday 28/12/2017	08.00 - 18.00	BAU 01786 468 860
Friday 29/12/2017	08.00 - 18.00	Emergency Service 01786 468 860