

CMA Bulletin

To: CMA MEMBERS
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Title: Extended opening times to the availability of the Central System
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From: Andrew Morris
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You will be aware that we recently undertook a Customer Survey for users of the Central Systems and asked for feedback on their experiences. One of the recurring themes was the extension of the Central Systems opening hours. Currently, the CS is available from 8am until 6pm. From the 1st April, we will be running a 3 month trial to extend the availability of the 7am-7pm. Please note that technical and admin support will not be available during the extended opening times.