

CMA Bulletin

To: CMA MEMBERS
No: BU141
Title: CMA Office & Central System Availability: December 2020/January 2021
Purpose: For Information
Expiry date: 4 January 2021
Attachment: No
From: Lesley Donaldson
Date: 16 December 2020

CMA Scotland will be closed on the **25th and 28th December 2020 and 1st January 2021**. On the **31 Dec 2020** an emergency service will be provided to Trading Parties to deal with issues that are critical to the immediate functioning of the Market. In the event of such a critical issue arising please contact **01786 468 860**. A member of staff will answer your call as quickly as possible. In the event that you do not receive an immediate response, please leave return contact details and email to outofhours@cmascotland.co.uk. Any other issues should be sent via the normal enquiry route and will be dealt with ASAP on our return to business on 4 January 2021.

Please note that the Central System will be available during the following dates as shown:

Central System Available		Contact Details
Tuesday 29/12/2020	08.00 - 18.00	BAU 01786 468 860
Wednesday 30/12/2020	08.00 - 18.00	BAU 01786 468 860
Thursday 31/12/2020	08.00 - 18.00	Emergency Service 01786 468 860