

OPERATIONAL CODE CHANGE PROPOSAL FINAL REPORT

Operational Code Change Proposal Ref	OCCP070	Version Number	Version B.3
Title of the change	Engaging customers to understand future needs		
Proposer	SWW		
Decision	Approved		
Date and circumstance	Approved at TP meeting on 21 April 2022		
Attendees	Pure, Wave, Castle, EGW, CWS, SWBS, SWW, Veolia, WSL, CBW, WPL and Ever		
Vote	Unanimously Approved		
Proposed Implementation Date	Next Ops Code Release		
Other Comments			
Associated Change Form			
Other Documents			
Report prepared by	TP Secretary		
Date of Report	2022-05-10		