

MARKET CODE / OPERATIONAL CODE CHANGE PROPOSAL

Form
version 3.0

Change Proposal reference
(To be completed by the TP Sec.)

MCCP305

Version No.

D.1

SUBMISSION

GENERAL DETAILS

TITLE Update to Customer Name during TDISC

COMPANY Castle Water Limited

Change Proposals must be authorised by the person designated by the signatory to the Market Code Framework / Accession Agreement

AUTHORISED SIGNATURE NAME Robin Donald

CONTACT NAME Robin Donald CONTACT EMAIL;
TEL/MOB. robin.donald@castlewater.co.uk

ASSOCIATED MCCP /
OCCP

ASSOCIATED DOCS. CSD0104 Maintain SPID data

PROPOSED URGENCY NON-URGENT

REASONS FOR URGENCY

The CMA CEO will review this information and make a decision as to whether to take this MCCP / OCCP forward as urgent as defined under Market Code Part 8.9.1

MCCP / OCCP DETAILS

ISSUE OR DEFECT WHICH THIS MCCP / OCCP SEEKS TO ADDRESS
Required under Market Code Parts 8.7.1 (ii) (b) and 8.8.1 (ii) (b)

LPs cannot submit a Customer Name Change (T032.0) on a TDISC SPID; the SPID status must be Partial or Tradable.

DESCRIPTION OF THE NATURE AND PURPOSE OF THE MCCP / OCCP AND HOW IT MEETS THE MARKET CODE / OPERATIONAL CODE OBJECTIVES AND PRINCIPLES FOR THE MARKET DOCUMENTS
Required under Market Code Parts 8.7.1 (ii) (c) and 8.8.1 (ii) (c)

General Description

There may be a change of occupancy following a temporary disconnection. LPs can currently update the Vacancy status of a SPID, but in order to maintain accuracy of the Market data, LPs also require the ability to update the Customer Name while the SPID status is TDISC. This would highlight the change of occupancy to Scottish Water and trigger consideration of returning the SPID to tradable status.

There are other scenarios where the Customer Name should be updated for a SPID that is Temporarily Disconnected. For example, the LP may discover that the Customer Name in the Central Systems is out of date, or the Customer may change its company name registered at Companies House. The present arrangements do not allow these sensible and necessary updates to be made.

Principles and Objectives affected
CMA Guidance Note GN009 may be referred to for assistance with this section

| PRINCIPLE | AFFECTED (Y/N) | DESCRIPTION |
|--|----------------|--|
| Proportionality | N | |
| Transparency | Y | The accuracy of Customer Names in the Market data would improve. |
| Simplicity, Cost-effectiveness, and Security | N | |
| Non-exclusivity | N | |
| Barriers to Entry | N | |
| Customer Contact | Y | Accurate Customer Name data would aid the implementation of the POLR process (see Market Code 5.3.6.(c)(4)). |
| Non-discrimination | N | |
| Non-detrimental to SW Core Functions | N | |

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| MC / OC OBJECTIVES | | |
|--------------------|--|--|

| IMPACT Required under Market Code Parts 8.7.1 (ii) (d), (f) and (g), and 8.8.1 (ii) (d) and (f) | | |
|--|----------------|---|
| CONFIGURED ITEM | IMPACTED (Y/N) | DESCRIPTION |
| MC / OC | N | |
| CSDs | Y | The requirement under CSD0104 "Maintain SPID data" section 6.3 should remove the distinction of updating a Customer Name at a "connected" Supply Point. |
| Wholesale Services Agreements | N | |
| Licences | N | |
| CMA Central Systems | Y | A change would be required to allow LPs to process T032.0 transactions on a TDISC SPID. |
| CMA business processes | N | |
| Trading Party systems | Y | LPs would be required to update Customer Names on TDISC SPIDs. |
| Trading party business processes | Y | LPs would be required to update Customer Names on TDISC SPIDs. |

| DRAFT LEGAL TEXT Required under Market Code Parts 8.7.1 (ii) (d) and 8.8.1 (ii) (d) |
|---|
| <p>CSD0104 "Maintain SPID data" 6.3 Process for a Change to a Customer Name. Step a: Licensed Provider Updates Customer Name [T032.0] The Water Supply Point Licensed Provider will notify the CMA of a change to a Customer Name (and/or Customer Name Type) at a connected Supply Point that is not Deregistered or Permanently Disconnected, no later than 2 Business Days of the new Customer Name (or Customer Name Type) being notified to them, using Data Transaction T032.0 (Submit Customer Name). The Sewerage Services Supply Point Licensed Provider, where there is no associated Water Supply Point, will notify the CMA of a change to a Customer Name (and/or Customer Name Type) at a connected Supply Point that is not Deregistered or Permanently Disconnected, no later than 2 Business Days of the new Customer Name (or Customer Name Type) being notified to them, using Data Transaction T032.0 (Submit Customer Name).</p> |
| <p>If changes are identified for CSD0301 Data Transaction Catalogue Annex, these will not be provided in this MCCP, but will be provided following the deployment of the associated system updates. This is because the majority of CSD0301 Annex is system generated automatically and can only be updated after associated changes have been incorporated into the relevant system.</p> |

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| IMPLEMENTATION DETAILS |
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PROPOSED IMPLEMENTATION DATE OR LEAD TIME

Timescale must not overlap with the period of consultation with the Commission and should take account of the impacts identified in Section 0. Any quoted lead time should commence from date of Approval.

2025-03

ANY LIMITATIONS OR DEPENDENCIES FOR IMPLEMENTATION

ANY OTHER COMMENTS

TP ASSESSMENT

ASSESSMENT PROCESS

| | | | |
|---------------------------------------|------------------------------|---------------------|------------|
| ASSESSMENT START DATE | 2024-04-18 | ASSESSMENT END DATE | 2024-05-16 |
| IMPACT ASSESSMENT REQUIREMENT | IA REQUIRED | | |
| CONSULTATION REQUIREMENT | TP CONSULTATION NOT REQUIRED | | |
| ASSOCIATED DOCUMENTS (TO THIS PART B) | | | |

ASSESSMENT DETAILS

CHANGE SPEC AND IMPACT (IF DIFFERENT FROM THAT ORIGINALLY SUBMITTED)

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CMA INTERNAL SYSTEMS IMPACT

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DRAFT LEGAL TEXT (IF DIFFERENT FROM THAT ORIGINALLY SUBMITTED)

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CUSTOMER IMPACT (TO BE COMPLETED BY LPS)

The accuracy of information held about Customers in the MDS will improve.

TP ASSESSMENT

Taking into account complexity, importance and urgency, and having regard to whether or not such proposal is within the relevant Objectives and Principles as required under Market Code Parts 8.7.1 (v) and 8.8.1 (iv)

Impact on Principles and Objectives
(if different from that originally submitted)

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Cost Estimate

Benefit Estimate
(L: < 10k, M: £10k to £100k, H: > £100k)

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TP DECISION

TP APPROVED

FINAL TP VIEWS

Unanimously approved

PLANNED IMPLEMENTATION DATE

2025-03

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|------------------------|----|
| WITHDRAWN BY PROPOSER? | NO |
| COMMENTS | |
| DATE OF WITHDRAWAL | |

| COMMISSION APPROVAL | |
|--|-----------------|
| DATE FINAL REPORT ISSUED TO COMMISSION | 2024-05-08 |
| APPROVAL STATUS | APPROVED CHANGE |
| DATE OF APPROVAL STATUS | 2024-07-09 |
| COMMISSION RESPONSE REFERENCE | |

| IMPLEMENTATION | |
|---|---------|
| IMPLEMENTATION DATE | 2025-03 |
| IMPLEMENTATION DETAILS (MC version, CSD versions, CMA Central Systems release number, etc.) | |
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