

## CMA Bulletin

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**To:** CMA MEMBERS  
**No:** BU169  
**Title:** Market Information Website  
**Purpose:** For Information  
**Expiry date:** 27<sup>th</sup> March 2025  
**From:**  
**Date:** 26<sup>th</sup> March 2025

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Dear all,

As you may be aware, the CMA will launch the next tranche of Market Information charts on Thursday 27<sup>th</sup> March 2025. Deployment will commence around 10:30am and is expected to last around one hour.

During this time, the Market Information pages on the CMA website will not be available, and only a "Down for Maintenance" message will be displayed. Please note this will only affect the Market Information pages, the remainder of the CMA website will remain operational.

Once the deployment is complete, we will issue confirmation that the deployment has been successful and that Market Information charts are operational.

There are 37 new charts and tables which will be available in 10 new dashboards as highlighted in the diagrams below.

If you have any questions in relation to the deployment, or the new charts, please feel free to reach out to us via the normal enquiries mailbox ([enquiries@cmascotland.co.uk](mailto:enquiries@cmascotland.co.uk)).

Many thanks

CMA Scotland

## Performance Standards

Participant performance against Market Code Performance Standards

### Licensed Providers

#### Performance Measure Focus

This group of charts presents the performance of all Licensed Providers taken together for Performance Standards R1A to R10B.

[View Chart\(s\) →](#)

#### Licensed Provider Focus

This group of charts presents individual Licensed Providers' performance against all Performance Standards combined.

[View Chart\(s\) →](#)

### Wholesaler

#### Performance by Scottish Water

This group of charts presents the performance of the Wholesaler for Performance Standards R2A to R8B.

[View Chart\(s\) →](#)

### All Participants

#### Overall Market Performance

This group of charts presents the performance of all Market Participants (Licensed Providers and Wholesaler) taken together for each Performance Measure grouping.

[View Chart\(s\) →](#)

#### Licensed Provider Read Performance

This group of charts presents the success rates and timeliness of Monthly and Bi-annual Meter Read submissions for each Licensed Provider. The charts show a comparative analysis over a specified period of time.

[View Chart\(s\) →](#)

#### Transfer Read Performance

This group of charts presents the success rates and timeliness of Transfer Read submission for each Licensed Provider. The charts show a comparative analysis over a specified period of time.

[View Chart\(s\) →](#)

#### Licensed Provider Performance Comparison

This group of charts allows you to compare the performance of individual Licensed Providers against each other.

[View Chart\(s\) →](#)

[Home](#) > [Market Information](#) > [Performance Standards](#)

## Participant Audit Results

Participant performance against Market Code obligations

### Licensed Providers

#### Licensed Provider Summary

This group of charts presents Licensed Providers' Market Audit Performance for the latest Financial Year. The information shown is the outcome of a data quality audit.

[View Chart\(s\) →](#)

### Wholesaler

#### Scottish Water Summary

This group of charts presents the Wholesaler's Market Audit Performance for the latest Financial Year. The information shown is the outcome of a data quality audit.

[View Chart\(s\) →](#)

### Audit Themes

#### Results by Audit Area

This group of charts presents an overview of the Market Audit Performance by Audit Area. The data shows the level of Market compliance across the collective Market Audit areas.

[View Chart\(s\) →](#)

[Home](#) > [Market Information](#) > [Participant Audit Results](#)

