

Market Code Schedule 15

Code Subsidiary Document No. 0202

Meter Read Submission: Process

Version: 11.0

Date: 2026-03-20

Document Ref: CSD0202

## Change History

| Version Number | Date of Issue | Reason For Change   | Change Control Reference  | Sections Affected                               |
|----------------|---------------|---|---|---|
| 1.0            | 14/05/2007    |   | Working Version   |   |
| 1.1            | 31/08/2007    |   | Go Live Version   |   |
| 1.2            | 01/06/2008    | Revised to permit customer reads to be used for Monthly reads   | MCCP010   |   |
| 1.3            | 01/12/2008    | Revised to permit Re-Reads to be sent using T017.0  | MCCP017   |   |
| 1.4            | 17/08/2009    | Re-assessed Charges   | MCCP035-CC  | Section 2                                       |
| 1.5            | 03/06/2010    | Change to submission timescales   | MCCP043   | Section 3                                       |
| 1.6            | 27/09/2010    | Inclusion of Automated Remote Reads as U Read Type<br>Cyclic and Customer Reads for Domestic Meters<br>T030 Meter Disassociations<br><br>T015 SS Supply Point Effective Date<br><br>Updating Effective/Connection Dates | MCCP037<br><br>MCCP059<br><br>MCCP061<br><br>MCCP062<br><br>MCCP063 | Section 2.6<br><br>Section 2<br><br>Section 4.1 |
| 1.7            | 25/03/2011    | Inclusion of new Automated Meter Read Type (R)<br>Enduring Rollover Solution  | MCCP037<br><br>MCCP053  | Section 2.6<br><br>Sections 3,4                 |
| 1.8            | 30/03/2012    | Introduction of Deregistration  | MCCP052-079   |   |
| 2.0            | 28/09/2012    | Updating I Read process diagram   | MCCP114-CC  | Section 4.2                                     |
| 3.0            | 2014-03-21    | Distribution of notifications to reflect Meter Networks and DPIDs   | MCCP128   | Section 4                                       |
| 4.0            | 2015-03-31    | Estimated T Reads   | MCCP141   | Section 2, 3 and 4                              |
| 5              | 2016-05-05    | Use of S reads for POLR   | MCCP192   | Section 2                                       |
| 6              | 2018-04-01    | TTRAN and PPDISC  | MCCP227-CC  | Section 2                                       |
| 7.0            | 2019-10-24    | Renaming Transactions<br><br>Changing refs from CSD0104 Section 7 to CSD0104 Part 2   | MCCP242   | Various   |
| 8.0            | 2020-03-26    | Amendment to Meter read timescale<br>Addition of T015.2   | MCCP111<br><br>MCCP185  | Section 3<br><br>Various                        |

| <b>Version Number</b> | <b>Date of Issue</b> | <b>Reason For Change</b>  | <b>Change Control Reference</b>              | <b>Sections Affected</b>                                 |
|-----------------------|----------------------|---|--|--|
| 9.0                   | 2020-07-06           | Wholesale Charge Deferral Scheme  | MCCP253-CC                                   | Section 2.5  |
| 10.0                  | 2020-09-24           | Minor correction for issue of T017.1  | MCCP250                                      | Section 4  |
| 11.0                  | 2026-03-20           | Introduction of Smart Meters<br>Changes to Transfer Reads<br><br>Scottish Water estimated reads | MCCP315<br>MCCP316<br><br>MCCP321<br>MCCP323 | Various Sections 2 and 3<br>Section 2.2<br>Section 2.1.6 |

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# 1. Purpose and Scope

This document sets out the process for the submission of Meter Reads to the CMA (as required by the Market Code) in order to allow for the Settlement Process to take place.

In order to ensure that Meter Reads for meters related to Meter Networks are co-ordinated, the CMA will produce and distribute a meter reading schedule to Code Parties who in accordance with the Market Code will read and submit Meter Reads to the CMA to the agreed frequency.

## 2. Provision of Meter Read(s)

This section outlines the various circumstances in which Meter Reads are required to be submitted to the CMA under the Market Code.

Where Pseudo Meter arrangements are in place, Scottish Water and Licensed Providers shall ensure that they follow the requirements in CSD0104 Part 2 in respect of the provision of Meter Reads.

### 2.1 Meter Read Types

Meter Read Type is a mandatory Data Item that must be submitted with every Meter Read, and denotes the purpose for which the submitted Meter Read was taken (or estimated, where permissible).

The available Meter Read Types are as follows:

| Meter Read Type | Meter Read Name         |
|-----------------|-------------------------|
| I               | Initial Read            |
| F               | Final Read              |
| D               | Dereg Read              |
| E               | End Read                |
| O               | Opening Read            |
| X               | Temporary Disconnection |
| Y               | Reconnection            |
| C               | Regular Cyclic Read     |
| T               | Transfer Read           |

Use of the different types of Meter Reads and Re-Reads is set out below.

#### 2.1.1 Initial Reads

**Meter Read Type – I.** Initial Reads will be provided by Scottish Water in respect of New Connections and New Supply Points, and new meters will be installed in accordance with the Operational Code.

Initial Reads are required for Pseudo Meters, and shall be submitted in accordance with CSD0104, Part 2.

For meters created since market opening using the notify meter details process (T004.0, T004.3) no read (other than an Opening Read) will be accepted without the presence of an I read.

## 2.1.2 Final Reads

**Meter Read Type – F.** Scottish Water will be responsible for providing the Final Read(s) when an existing connection to Water Services or Sewerage Services is Permanently Disconnected or Deregistered, or when a meter is removed from a Multi Meter Supply Point.

Final Reads are required for Pseudo Meters, and shall be submitted in accordance with CSD0104, Part 2. However, it should be noted that the CMA will not store the Final Read for a Pseudo Meter and so will not use the Final Read in computing Pseudo Meter volumes in settlement calculations– see CSD0207.

**Meter Read Type – D.** Where a Deregistration or Permanent Disconnection is notified for a SPID that has one T17 Meter Chain associated to it, or to an associated SPID, in accordance with CSD0104 – Part 1, Scottish Water will be responsible for providing the Dereg Read.

## 2.1.3 End and Opening Reads

**Meter Read Type – E & O.** Where a meter is replaced at a Supply Point in accordance with the Operational Code, Scottish Water will be required to provide an End Read for the old meter that has been replaced, and an Opening Read for the replacement meter. These meters reads are provided together on a single Transaction flow: T017.0 (Submit Meter Swap)

End and Opening Reads are not permitted for Pseudo Meters and will be rejected as set out in CSD0104 Part 1.

## 2.1.4 Temporary Disconnection and Reconnection Reads

**Meter Read Type – X & Y.** Scottish Water will be responsible for providing a Temporary Disconnection Read(s) (Type X) when an existing connection to Water Services or Sewerage Services is temporarily disconnected. Reconnection Read(s) (Type Y) will be provided by Scottish Water in respect of meter(s) related to a Supply Point reconnected in accordance with the Operational Code following Temporary Disconnection.

Temporary Disconnection and Reconnection Reads are not required for Pseudo Meters and will be rejected as set out in CSD0104 Part 2.

## 2.1.5 Regular Cyclic Reads

**Meter Read Type – C.**

Regular Cyclic Reads are not applicable for Pseudo Meters and will be rejected as set out in CSD0104 Part 2.

A Licensed Provider shall provide Regular Cyclic Reads to the CMA for all meters related to Supply Points Registered to the Licensed Provider to an agreed frequency as defined in Market Code section 5.9.4.

Scottish Water shall provide Regular Cyclic Reads to the CMA for all Non-Market Meters and for market Meters for SPIDs subject to a Temporary Transfer, as follows:

- The minimum Regular Cyclic Read periodicity for Biannually Read Meters that are Non-Market Meters shall be at six month intervals; and
- The minimum Regular Cyclic Read periodicity for Monthly Read Meters that are Non-Market Meters shall be at monthly intervals.

Where a Regular Cyclic Read is required in respect of Sewerage Services and there is a Related Water Supply Meter, the Regular Cyclic Read will be submitted by the Water Services Licensed Provider, on request by the Sewerage Services Licensed Provider.

Subject to validation under CSD0203, the CMA will inform each Registered Licensed Provider and Scottish Water of a Regular Cyclic Read, using Data Transaction T005.2 or T005.3, as relevant.

## **2.1.6 Transfer of Registration Meter Reads**

**Meter Read Type – T.** Following a Transfer of Registration, it is the responsibility of the Incoming Licensed Provider to submit a Transfer Read(s) (T Read) to the CMA. Following the start of, or prior to the end of a Temporary Transfer, it is the responsibility of Scottish Water to submit a Transfer Read(s) (T Read) to the CMA. Where there is a Related Water Supply Meter, the Transfer Read for the associated Sewerage Services Supply Point will be submitted by the Water Services Licensed Provider, upon request by the Incoming Sewerage Services Licensed Provider.

Exceptions

- Where the Transfer relates to a Meter Network Supply Point, Meter Read submission is only required for the Main Meter; and
- Where the Transfer relates to a Supply Point where a Pseudo Meter is in place, no Meter Read submission is required and the CMA will deem the proportion of the Re-assessed volume applicable to the Outgoing and Incoming Licensed Providers based on the YVe as notified for the Supply Point by Scottish Water in the relevant T004.3 (Request Pseudo Meter)
- Where the following conditions apply, a Transfer Read(s) with a Meter Read Method of Estimated may be submitted;
  - A different meter is found onsite to that registered at the CMA, or the meter is inaccessible, or cannot be read (fogged glass etc), or no meter can be found onsite

but a meter is registered with the CMA, or there is no access to the premises/site and the Incoming Licensed Provider has initiated remedial action, such as submitting an appropriate form to Scottish Water, in accordance with the Operations Code,

OR

- The transfer has occurred as a result of a POLR process, in accordance with CSD0003.
- The meter is a Smart Meter communicating via AMI 5 Business Days before the Registration Start Date and a Meter Read for the Registration Start Date has not been available from Scottish Water for the Registration Start Date within 2 Business Days of the Registration Start Date.

A Transfer Read with Meter Read Method Estimated must be derived using equivalent logic to that identified for estimated meter advances in CSD0207.

In the event that the Incoming LP has visited the Eligible Premises to read the meter(s) but has been unable to read the meter because it is inaccessible or there is no access to the site and the Incoming LP has initiated remedial action, the Incoming LP may submit a Customer Read rather than an Estimated Transfer Read. The Customer Read shall be dated within +/- 2 Business Days of the Registration Start Date and shall be submitted within 4 Business Days of the RSD.

### **2.1.7 Re-Reads**

**Re-Reads.** In the event that a Meter Read submitted to the CMA fails validation in accordance with CSD0203 (Meter Read Submission: Validation) because the Meter Read is outwith the allowable Volume Limits Threshold either Scottish Water or the Licensed Provider may submit a Re-Read if the Meter Read is believed to be valid after investigation.

The Re-Read Meter Read submission must contain all the same Data Item Values as the previously failed Meter Read submission that it replaces and also be flagged as a Re-Read in the T005.0, T005.1, or T017.0 Transaction flow, as applicable. (In the T017.0 a Re-Read will only apply to Read Types O and E).

For the avoidance of doubt, if after investigation of a rejected meter read it is found that the wrong meter reading value, Meter Read Type or Meter Read Method was sent then this must be resolved by sending a meter reading with the correct reading value, Meter Read Type and Meter Read Method. The correction must not be submitted as a Re-Read as it would not comply with the requirement for the resubmitted values to be identical.

## 2.2 Meter Read Method

Meter Read Method is a mandatory Data Item that must be submitted with every Meter Read, and denotes the method used to obtain the Meter Read value that is being submitted. Section 2.3 of this CSD describes the valid combinations of Meter Read Type and Meter Read Method.

The available Meter Read Methods are as follows:

- (a) Visual;
- (b) Customer;
- (c) Smart;
- (d) Estimated; and
- (e) Datalogger

### 2.2.1 Description of Meter Read Methods

#### **Visual**

Meter Read Method of “Visual” denotes that the Meter Read was obtained by means of a visual read of the register of the meter during a physical visit to the premises.

#### **Customer**

Meter Read Method of “Customer” denotes that the Meter Read was obtained by means of the relevant Non-Household Customer at the Eligible Premises providing the Meter Read value to the Trading Party responsible for the submission of the Meter Read to the Central Systems.

The Licensed Provider (or Scottish Water in respect of any SPIDs subject to a Temporary Transfer) may supply a Meter Read Method of Customer for a Regular Cyclic Read on up to ten (10) occasions in any calendar year for a meter related to Supply Points designated as monthly read, and on up to one (1) occasion per calendar year for those meters related to Supply Points that are designated as biannually read.

Scottish water may supply a Meter Read Method of Customer Meter Read Method for a Regular Cyclic Read for a Non-Market Meter in place of a Regular Cyclic Read on up to ten (10) occasions in any calendar year for Non-Market Meters designated as Monthly Read Meters, and on up to one (1) occasion per calendar year for Non-Market Meters that are designated as Biannually Read Meters.

The Customer Meter Read Method is not applicable for Pseudo Meters and will be rejected as set out in CSD0104 Part 2.

## **Smart**

A Meter Read Method of “Smart” denotes that the Meter Read was obtained from a Smart Meter by means of either AMR or AMI technology.

## **Estimated**

A Meter Read Method of “Estimated” denotes that the Meter Read was estimated due to:

- (a) in the event of a Transfer, the circumstances defined in CSD0102
- (b) in the event of a meter exchange, Disconnection, meter removal or Deregistration, where a meter has been previously removed and disposed of by a Customer, premises owner or a party working on their behalf or other external agency, or the meter is damaged so that a Visual or Smart Read cannot be obtained.
- (c) in the event of a Temporarily Disconnected meter being illegally reconnected by the customer prior to the site visit and the reconnection is to be processed from the estimated date of reconnection rather than the date of discovery.
- (d) in the event of a premises reconfiguration or change of use identified by the Scottish Assessors Association (e.g. merge or removal from the non-domestic valuation roll) resulting in the movement or removal of meters to a defined effective date with backdated effect published at the Scottish Assessors Association

Estimated Meter Reads are not permitted in any other circumstances.

## **Datalogger**

A Meter Read Method of “Datalogger” denotes that the Meter Read was obtained from a datalogger which is connected to, but separate from, the meter itself.

The Licensed Provider (or Scottish Water in respect of any SPIDs subject to a Temporary Transfer) may supply an Datalogger Read Method for a Regular Cyclic Read in accordance with Sections 5.9.1A and 5.9.1B of the Market

## **2.2.2 Valid Meter Read Type and Method combinations**

The table below summarises the valid combinations of Meter Read Type and Meter Read Method. Certain combinations are only permissible in limited circumstances, as set out in this CSD.

| Meter Read Type | Meter Read Name         | Valid Meter Read Methods                  |
|-----------------|-------------------------|---|
| I               | Initial Read            | Visual<br>Smart<br>Estimated              |
| F               | Final Read              | Visual<br>Smart<br>Estimated              |
| D               | Dereg Read              | Visual<br>Smart<br>Estimated              |
| E               | End Read                | Visual<br>Smart<br>Estimated              |
| O               | Opening Read            | Visual                                    |
| X               | Temporary Disconnection | Visual<br>Smart                           |
| Y               | Reconnection            | Visual<br>Smart<br>Estimated              |
| C               | Regular Cyclic Read     | Visual<br>Smart<br>Customer<br>Datalogger |
| T               | Transfer Read           | Visual<br>Smart<br>Customer<br>Estimated  |

### 2.2.3 Treatment of historic meter read types

In order to preserve the consistency of market data, Meter Reads accepted before the introduction of the Meter Read Method data item need to be converted to the new Meter Read Type and Meter Read Method format.

The following conversion was applied:

| Old Meter Read Type | New Meter Read Type | Meter Read Method |
|---------------------|---------------------|-------------------|
| Initial (I)         | Initial (I)         | Visual            |

|                                |                                |            |
|--------------------------------|--------------------------------|------------|
| Final (F)                      | Final (F)                      | Visual     |
| Deregistration (D)             | Deregistration (D)             | Visual     |
| End (E)                        | End (E)                        | Visual     |
| Opening (O)                    | Opening (O)                    | Visual     |
| Temporary<br>Disconnection (X) | Temporary<br>Disconnection (X) | Visual     |
| Reconnection (Y)               | Reconnection (Y)               | Visual     |
| Regular Cyclic (C)             | Regular Cyclic (C)             | Visual     |
| Transfer (T)                   | Transfer (T)                   | Visual     |
| Estimated Transfer (S)         | Transfer (T)                   | Estimated  |
| Customer (U)                   | Regular Cyclic (C)             | Customer   |
| AMR (R)                        | Regular Cyclic (C)             | Datalogger |

## 3. Meter Read Submission

### 3.1 Process description

#### **Step a – Submit Meter Read [T005.0, T005.1, T017.0 and T015.2]**

All Meter Reads (with the exception of Meter Read Types E, O and D) shall be submitted to the CMA using Data Transaction T005.0 (Submit Meter Read (SW)) or T005.1 (Submit Meter Read (LP)), which must contain the Data Items listed against that Data Transaction under Section 4.3 of the Data Transaction Catalogue.

Meter Read Types E and O shall be submitted to the CMA using Data Transaction T017.0 (Submit Meter Swap), which must contain the Data Items listed against that Data Transaction under Section 4.3 of the Data Transaction Catalogue.

Meter Read Type D shall be submitted to the CMA using Data Transaction T015.2 (Back-dated Dereg/PDISC), which must contain the Data Items listed against that Data Transaction under Section 4.3 of the Data Transaction Catalogue.

The Rollover Indicator is optional for all Meter Read Types except for Meter Read Types O and I. If a Rollover Indicator is submitted with a Meter Read of either Types O or I, the Meter Read will be rejected. The CMA shall send a Data Transaction T009.1 with the Error Code EI: 'The Rollover Indicator may not be present on an O or an I read.'

Although the Rollover Indicator is generally an optional field on the Meter Read, following the rejection of a Meter Read with error code EF in accordance with CSD 0203 Section 2.2.2, the CMA will not accept the resubmitted Meter Read containing otherwise identical Data Items unless the Rollover Indicator is specified. For the avoidance of doubt, such a Meter Read should be resubmitted without the Re-read flag being specified.

The timescale for the submission of Meter Reads is,

- i. in the case of Regular Cyclic Reads (including Datalogger Reads) within 5 Business Days from the date the Meter Read is taken;
- ii. in the case of Customer Reads within 10 Business Days from the date the Meter Read is taken; and
- iii. in the case of all other Meter Read Types, within 5 Business Days for activities undertaken by Scottish Water and 8 Business Days for activities undertaken by an Accredited Entity, from the point of collection, which in the case of Transfer Reads with Meter Read Method of Estimated and D reads will be the point at which an estimate shall have been established.

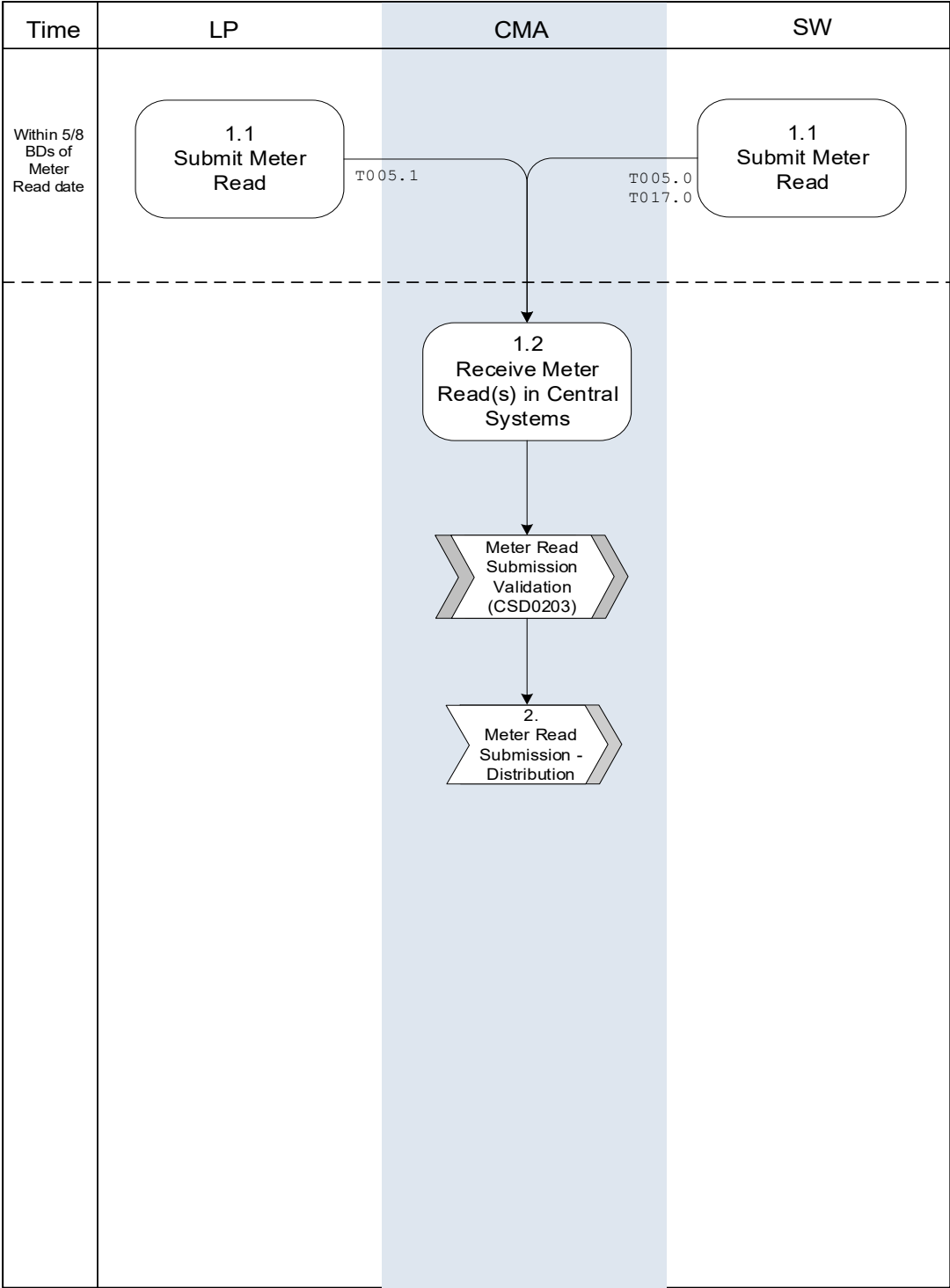
**Step b – CMA actions**

The CMA will receive the Meter Read(s) and apply validation in accordance with CSD0203 (Meter Read Submission Validation). Meter Read(s) which pass registration and content validation will then be subjected to rollover detection and validation. The CMA will then distribute Meter Read(s) for which the rollover status can be validated to the appropriate Trading Parties as detailed in Section 4 below.

### 3.2 Process Diagram

#### 1. Meter Read Submission

Updated 26 March 2020



### 3.3 Interface and Timetable Requirements

#### CMA Meter Read Submission Process

| Step Ref | When   | Requirement   | From     | To  | Information                                       |
|----------|--|---|----------|-----|---|
| 1.1      | Within 5/8 BD of Meter Read Provider taking a Meter Read | On taking a Meter Read, the Meter Read must be submitted to CMA for processing <b>(Step a)</b>                            | LP or SW | CMA | For each Meter Read (T017.0 and T005.0 or T005.1) |
| 1.2      | On receipt   | Receive the Meter Reads <b>(Step b)</b><br>Meter Reads go to validation under CSD0203 (Meter Read Submission: Validation) | CMA      |     |   |

## 4. Meter Read Distribution

### 4.1 Meter Read distribution description

Within 1 Business Day of receipt of a T015.2 (Submit Back-dated SPID Status), T017.0 (Submit meter swap), T005.0 (Submit Meter Read (SW)) or T005.1 (Submit Meter Read (LP)) Meter Read, as applicable and upon successful registration and content validation as well as successful rollover detection and validation in accordance with CSD 0203 (Meter Read Submission: Validation), the CMA will forward the relevant Meter Reads to the appropriate Trading Parties, using Data Transaction T015.3, T017.1, T005.2 or T005.3 Meter Read, as applicable, as follows<sup>1</sup>: The CMA will include the value of the Rollover Flag as determined by the rollover detection and validation process.

- Where an Initial Read is submitted by Scottish Water, the CMA will forward it to the Registered Licensed Provider(s);
- Where a Dereg, Final, Opening, End, Temporary Disconnection or Temporary Reconnection Read is submitted by Scottish Water, except for Opening Reads and End Reads for non-market meters, the CMA will return the Read to Scottish Water and forward it to the Registered Licensed Provider(s);
- Where a Transfer Read is submitted by an Incoming Licensed Provider, the CMA will return the Read to the Incoming Licensed Provider and forward it to the Outgoing Licensed Provider and Scottish Water. If the SS Licensed Provider is a different Licensed Provider, then the CMA will also forward it to the SS Licensed Provider;
- Where a Transfer Read is submitted by the Water Services Licensed Provider on request by the Incoming Sewerage Service Licensed Provider, the CMA will return the Read to the Water Services Licensed Provider and forward it to the Incoming Sewerage Services Licensed Provider, the Outgoing Sewerage Services Licensed Provider and Scottish Water;
- Where a Regular Cyclic Read is submitted by the Water Services Licensed Provider, the CMA will return the Read to the Water Services Licensed Provider and forward it to Scottish Water. If the Sewerage Services Licensed Provider is a different Licensed Provider, the CMA will also forward it to the SS Licensed Provider; and

Where a Re-Read is submitted for any of the above Meter Read Types, the CMA will forward this to Scottish Water and the relevant Licensed Providers.

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<sup>1</sup> The exceptions are Non-Market Meters where no reads are forwarded to Licensed Providers.

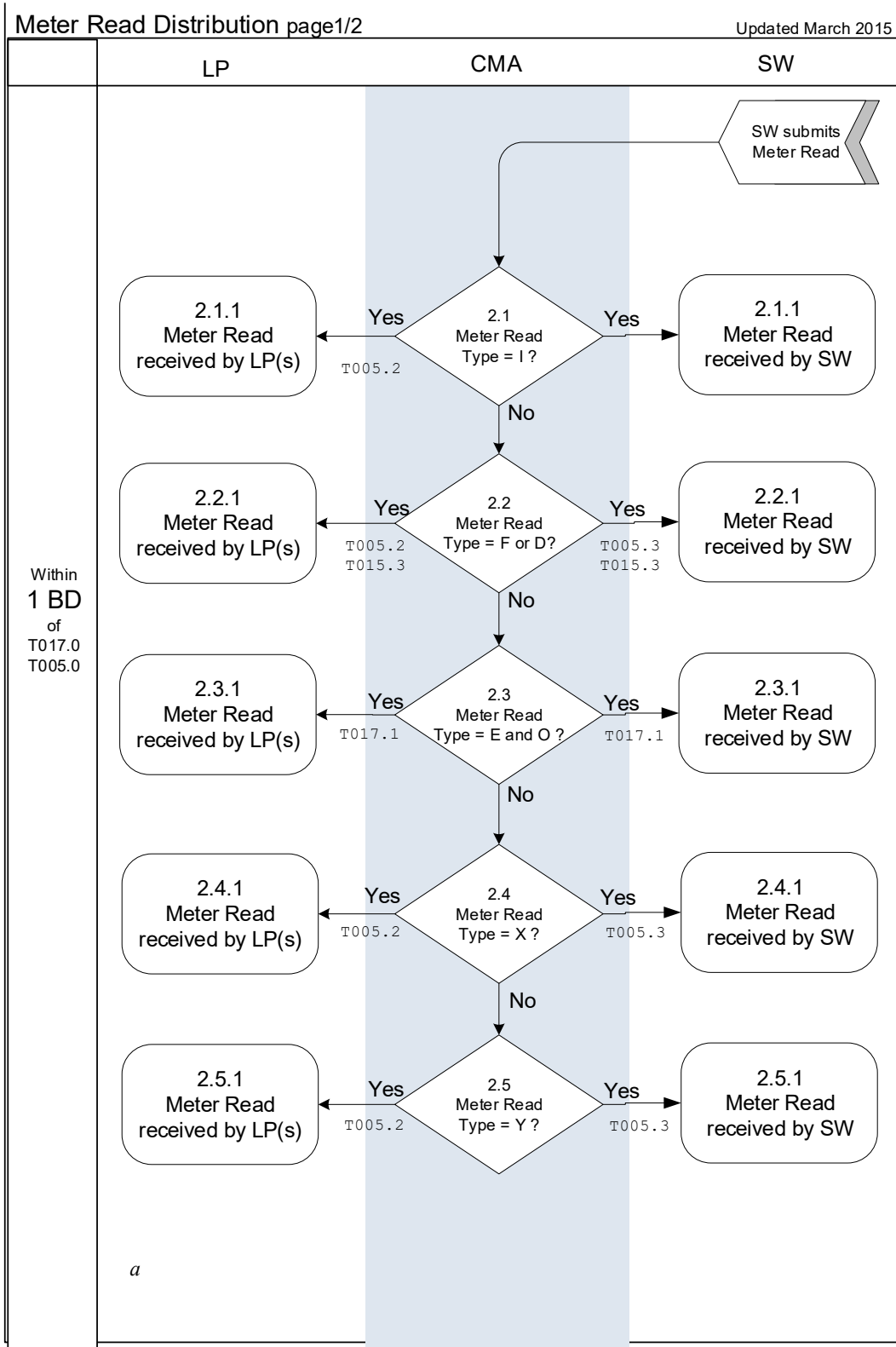
The CMA will check whether there is an associated Discharge Point on a Meter's Sewerage Service Supply Point when it receives a Meter Read Submission from the Water Service Licensed Provider for the associated Water Service Supply Point on the T005.1. Where an associated Discharge Point exists, the CMA will provide Scottish Water and the registered Sewerage Service Licensed Provider with the Meter Read detail for the Discharge Point on the T030.0 and T030.1, respectively, within 1 Business Day of receipt of the T005.1 Meter Read submission.

In the event of a T005.1 meter read being received for a meter disassociated with a Discharge Point, a Discharge Point Meter Read Notification will only be sent if on the Effective Date of the Meter Read the meter still had an association at that Effective Date i.e. if a meter association was not active on the Effective Date of the Meter Read then a Discharge Point Meter Read Notification will not be sent.

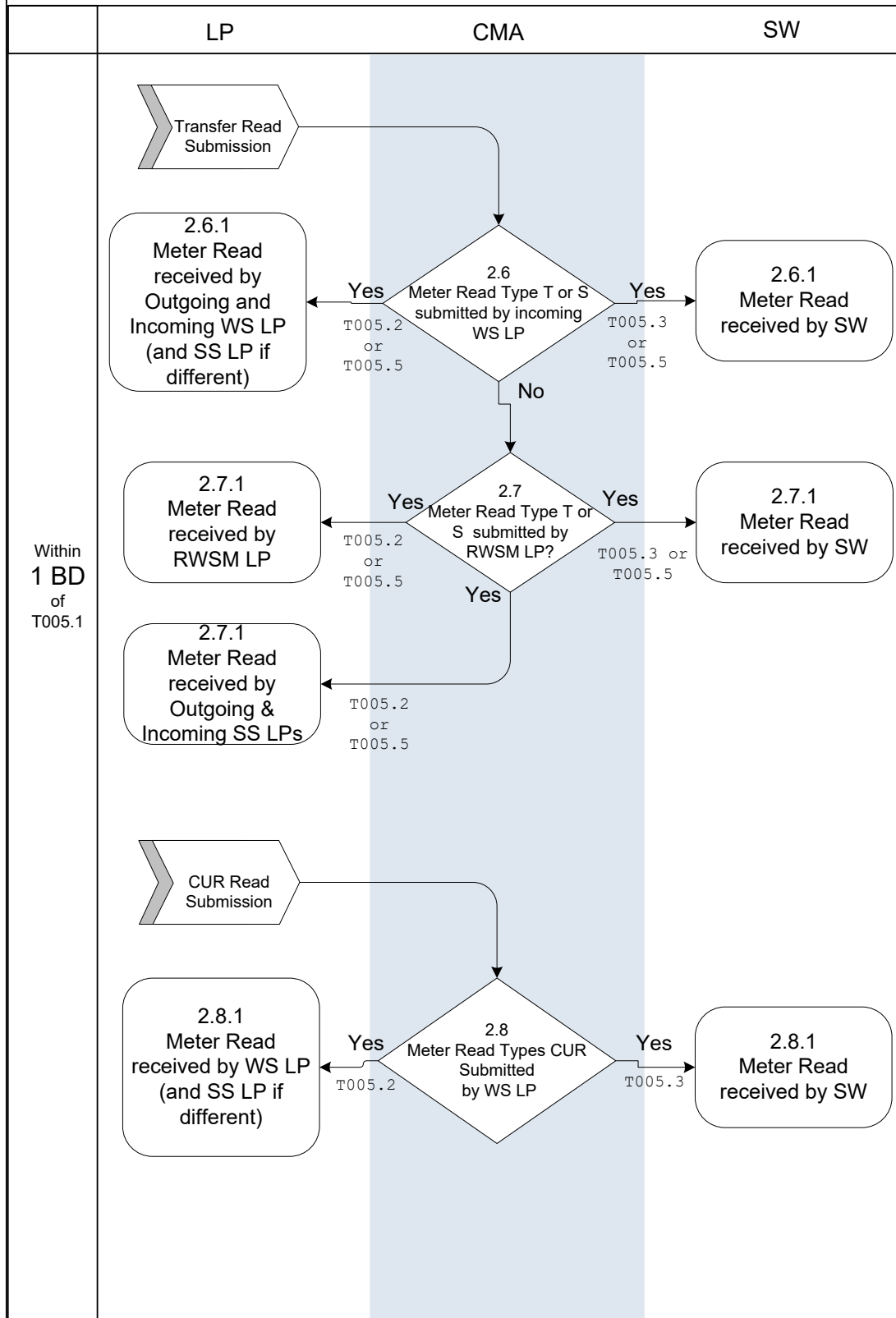
In the event of a meter read being received for a Sub Meter in a Meter Network and the Licensed Provider submitting the Sub Meter read differs from the Licensed Provider responsible for the Main Meter, the CMA will send the Sub Meter reading to the Licensed Provider responsible for the Main Meter.

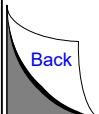
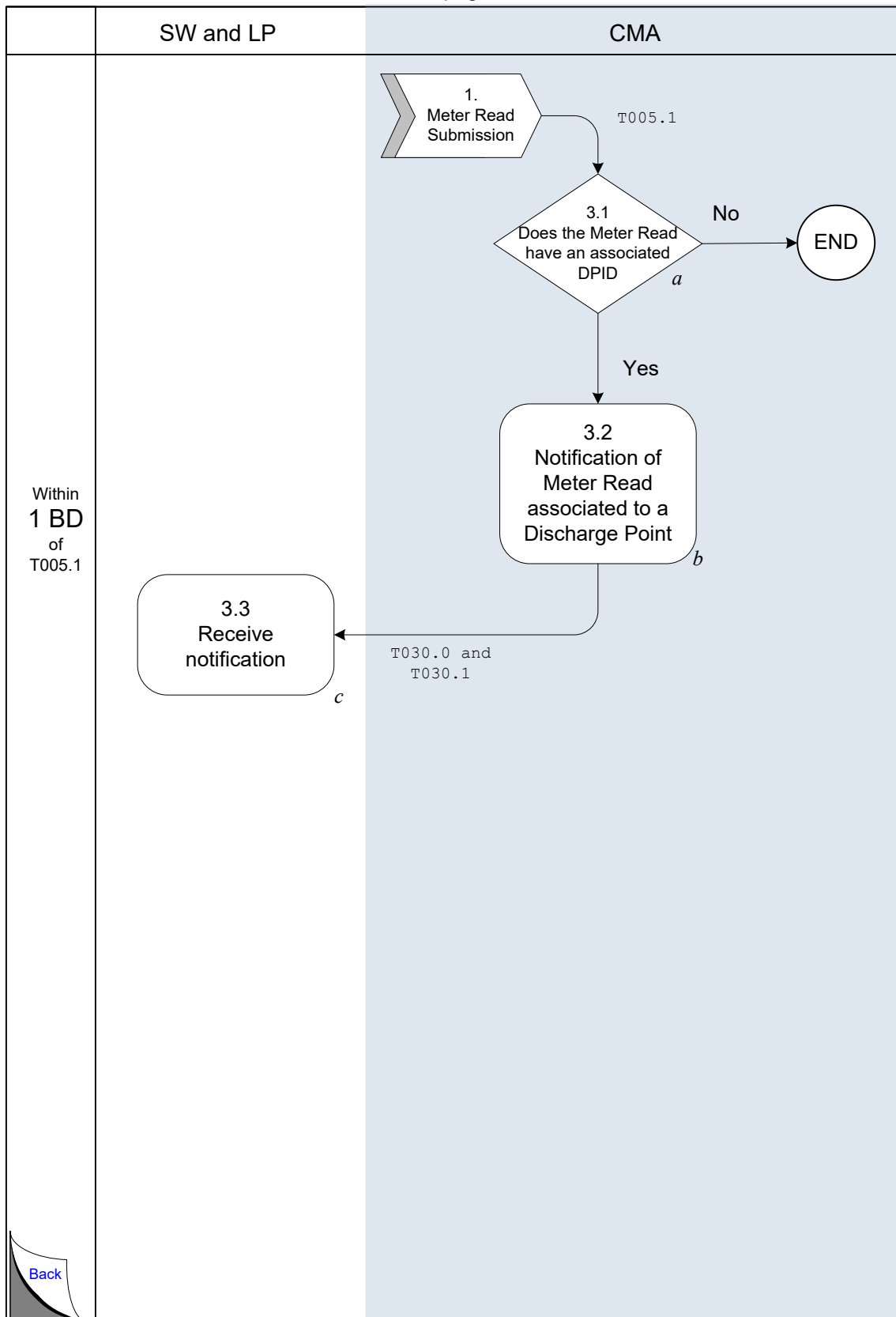
Where a Main Meter associated to a Discharge Point is part of a Meter Network and the Sewerage Service Licensed Provider responsible for the Discharge Point differs from the Licensed Provider responsible for the Sub Meter, the CMA will send the Sub Meter reading to the Sewerage Service Licensed Provider responsible for the Discharge Point the Main Meter is associated with.

## 4.2 Process Diagram\*



\*The numerical references in the diagrams in this section correspond to those in the table in Section 4.3 below. Alpha references refer to the recipients as per Section 4.1 above.





### 4.3 Interface and Timetable Requirements

#### CMA Meter Read Distribution Process

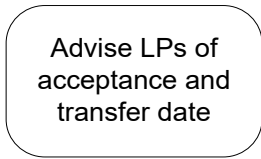
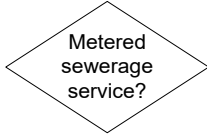
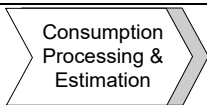


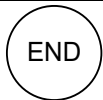
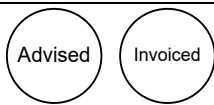
| Step Ref | When       | Requirement  | From | To     | Information   | Method |
|----------|------------|--|------|--------|---|--------|
| 2.1      | On receipt | If the Meter Read Type = 'I' go to 2.1.1, otherwise go to 2.2          | CMA  |        | CMA Internal.   |        |
| 2.1.1    | On receipt | Send the Meter Read to the Registered LP(s) and SW                     | CMA  | LP, SW | If applicable and upon successful validation, the validated Initial Meter Read is passed to the Registered LP(s) and SW           |        |
| 2.2      | On receipt | If the Meter Read Type = 'F' or 'D' perform 2.2.1, otherwise go to 2.3 | CMA  |        | CMA Internal.   |        |
| 2.2.1    | On receipt | Send the Meter Read to the Registered LP(s) and SW                     | CMA  | LP, SW | If applicable and upon successful validation, the validated Final Read is passed to the Registered LP(s) and SW                   |        |
| 2.3      | On receipt | If the Meter Read Type = 'E' and 'O' go to 2.3.1, otherwise go to 2.4  | CMA  |        | CMA Internal.   |        |
| 2.3.1    | On receipt | Send the Meter Read to the Registered LP(s) and SW                     | CMA  | LP, SW | If applicable and upon successful validation, the validated End Read is passed to the Registered LP(s) and SW                     |        |
| 2.4      | On receipt | If the Meter Read Type = 'X' go to 2.4.1, otherwise go to 2.5          | CMA  |        | CMA Internal.   |        |
| 2.4.1    | On receipt | Send the Meter Read to the Registered LP(s) and SW                     | CMA  | LP, SW | If applicable and upon successful validation, the validated Temporary Disconnection Read is passed to the Registered LP(s) and SW |        |

|       |            |   |     |        |   |  |
|-------|------------|---|-----|--------|---|--|
| 2.5   | On receipt | If the Meter Read Type = 'Y', go to 2.5.1, otherwise go finish.   | CMA |        | CMA Internal.   |  |
| 2.5.1 | On receipt | Send the Meter Read to the Registered LP(s), SW   | CMA | LP, SW | If applicable and upon successful validation, the validated Reconnection Read is passed to the Registered LP(s) and SW  |  |
| 2.6   | On receipt | If the Meter Read Type = 'T' is submitted by an incoming WS LP go to 2.6.1, otherwise go to 2.7           | CMA |        | CMA Internal.   |  |
| 2.6.1 | On receipt | Send the Meter Read to the Outgoing Registered LP, Incoming Registered LP (and SS LP if different) and SW | CMA | LP, SW | If applicable and upon successful validation, the validated Transfer Read is passed to the Registered Outgoing WS LP, the Incoming WS LP, (the SS LP if different) and SW     |  |
| 2.7   | On receipt | If the Meter Read Type = 'T' is provided by the Related WS LP go to 2.7.1 otherwise finish                | CMA |        | CMA Internal.   |  |
| 2.7.1 | On receipt | Send the Meter Read to the Incoming and Outgoing Registered SS LP, the Related WS LP and SW               | CMA | LP, SW | If applicable and upon successful validation, the validated Transfer Read is passed to the Registered Incoming SS LP, the Registered Outgoing SS LP, the Related WS LP and SW |  |
| 2.8   | On receipt | If the Meter Read Type = 'C' is submitted by the WS LP go to 2.8.1 otherwise finish.                      | CMA |        | CMA Internal  |  |
| 2.8.1 | On receipt | Send the Meter Read to the WS LP, the SS LP(if different) and SW  | CMA | LP, SW | If applicable and upon successful validation, the validated Transfer Read is passed to the WS LP, the SS LP (if different) and SW   |  |

CMA Meter Read Distribution for TE DPIDs

| Step Ref | When       | Requirement   | From      | To        | Information  | Method |
|----------|------------|---|-----------|-----------|--|--------|
| 3.1      | On receipt | Does the Meter Read have a Discharge Point associated to it? If no end process, if yes go to 3.2. | CMA       |           | CMA Internal.  |        |
| 3.2      | On receipt | Notify Scottish Water of the Meter Read for the DPID  | CMA       | SW and LP | Notification of Meter Read associated to a Discharge Point (T030.0 and T030.1) |        |
| 3.3      | On receipt | Receive Notification of Meter Read associated to a DPID   | SW and LP |           | As above.  |        |

## Appendix 1 – Process Diagram Symbols

| Symbol  | Name                        | Details   |
|---|-----------------------------|---|
|    | Step                        | An action step. It appears in the “swimlane” of the party responsible for performing the action.  |
|    | Decision                    | A decisive question rather than an action. Followed by Yes or No, or occasionally WS (Water Service) or SS (Sewerage Service) the process splits depending on the answer to the question in the decision diamond. |
|    | To another process          | A flow in, or input to, another documented process  |
|   | From another process        | A flow in, or output from another documented process.   |
|  | To and from another process | Used where a process is embedded within another. At this point, go to the embedded process chart before returning to the one in which it is embedded.   |
|  | End                         | Used after a decision diamond, generally to mean “do nothing” as it is the end of the process.  |
|  | Advised/Invoiced            | Used after a process step to show “passive” action on the part of a data flow receiver e.g. to represent “Advised” or “Invoiced”  |
| g   | Step/Decision reference     | An alphabetic reference beside each step and decision. This reference appears on the table in each section to facilitate reading the table against the process flowcharts.  |
| T005.2  | Transaction reference       | Reference to the Data Transaction occurring as an output from the step it appears next to.  |