CMA Bulletin

To:	**CMA MEMBERS**
No:	**BU180**
Title:	**Performance Standards validation on R10A**
Purpose:	**For Information**
Expiry date:	**9 September 2026**
From:	**Amanda Hancock**
Date:	**2 September 2026**

This Bulletin is to inform Market Participants that the 2026 Market Audit has identified that the calculation of the R10A Performance Standard, as set out in CSD0002, is in certain cases insufficiently strict and could result in it being 7 months before a charge is applied for missed meter reads.

This follows a change to the calculation introduced as part of the March 2025 Release, with Deloitte identifying that there was an undercharge during the 2025-2026 financial year. The CMA has developed a change to correct this which will be implemented before the next performance run on the 9th September 2026. This change will not apply retrospectively so LPs will not be asked to pay the undercharge amount for the calculations undertaken in any prior months.

The solution being implemented identifies the month in which the trigger action happens, be that a meter read or a failure. Six months is then added to the trigger month to identify the test month. The last day of the test month is the last day an LP can successfully submit a meter read, with the fine applying on that last day if there is no read. LPs will always get until the end of the calendar month to successfully read the meter. All failures will occur on the last day of the test month.

So a worked example:

- Read on 15/2/2026 (Trigger month is February 2026, Test month is August 2026)
- Last day you can have a successful read submission is:
    - Last day of (2+6)/2026 = 31/08/2026 (with the charge applying on that date if there is no successful read submitted.)

After that to avoid a second charge you must read the meter before:

- Last day of (08+6)/2026 = 28/02/2027 (Trigger month Aug 2026, Test month is Feb 2027)
- So assuming no successful reads, charges occur on:
    - 31/08/2026
    - 28/02/2027
    - 31/08/2027
    - 29/02/2028

This means an LP can never incur 3 charges in any 12-month period. It also means it can never be 7 months between charges. A CMACPx capturing this change, will be issued to the Market shortly. If you have any questions, please do not hesitate to reach out.

Regards,

Amanda

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